

Phil Hoffmann Travel Europe 2023 Pre-Release

Exclusive River Cruise Group Journeys

Food & Wine

Fresh flavours, local produce, culinary flair and unrivalled locations are on the menu.

History

Renaissance, reformations and revolutions – uncover Europe's rich past.

Culture

Piece together a jigsaw of art, architecture, time-honoured traditions and new trends.



All-Inclusive.
All taken care of.
So you can Live Fully.



Extraordinary moments in travel. Made possible every day with APT and Phil Hoffmann Travel.

There is no better way to explore the diverse beauty of Europe than from the comfort of a stylish river ship. Spend more time exploring as you dock in historic cities and towns.

Travelling from Budapest to Amsterdam, a Phil Hoffmann Travel Tour Host will work alongside an expert APT Cruise Director to showcase Europe at its best, at absolutely no additional expense to you. These Hosted Journeys have been a favourite amongst travellers for over 20 years, offering you complete peace of mind. Join us for the adventure of a lifetime on a cruise through unforgettable Europe.



Geoff McGeary OAM
& Phil Hoffmann AM

All-Inclusive Luxury

At APT, we like to make things as easy as possible. Our holidays are what we like to call All-Inclusive Luxury. When you travel with APT, everything you need and nothing you don't is included and organised, so you can rest assured knowing those details have been taken care of. Plus, all prices are guaranteed once your deposit has been paid. And when you're away, we're taking care of those tiny details. It's the sort of luxury that sets you free.

Exclusive to PHT Guests

Receive exclusive benefits only available when you journey with Phil Hoffmann Travel.



Dürnstein Wine Tasting

Enjoy a guided discovery of Dürnstein followed by a visit to Dürnstein Abbey. Here, savour a glass of the local Grüner Veltliner or Riesling produced in the region, as well as delicious brandy. Dürnstein is located in Austria's Wachau Valley, which is known for its rolling hills, vineyards and fortresses.



Rüdesheim Coffee

Enjoy a delicious Rüdesheim coffee at a local family-owned Coffee House. A Rüdesheim coffee is made with brandy and sugar cubes, and topped with whipped cream. This delicious and sweet beverage was invented in 1957 by German chef Hans Karl Adam and is named after Rüdesheim am Rhein.



Live Fully

With every detail taken care of behind the scenes, you're 100% free to be whoever you want to be. Reveal the true heart of each destination and explore on your own, finding paradise in unique regions bursting with culture and history. These days are yours.



Luxury Fleet

More than just ships, we invite you aboard our floating boutique hotels. Partnering with AmaWaterways, we operate our own innovative award-winning fleet in Europe, which means we can consistently deliver you the exceptional standards for which we're renowned.



Luxury Service

An APT cruise or tour director is always present, while local experts join you along the way. Our onboard team will make your bed, pour the drinks and cook up a feast. Nothing is ever too much trouble. Sit back and relax while we take care of all the details.



Luxury Dining

From fine dining and chef's tasting menus to casual fare, you will experience a range of incredible dining experiences with all onboard meals included. Plus on our river cruises through Europe, a wide selection of beverages are included.



Luxury Stays

More than just places to sleep, our hotels are experiences in their own right. Opulent properties located in the heart of Prague and Paris. Onboard suites with every mod-con. We have it all on offer.



Signature Experiences

These are the stand-out moments. Carefully designed to help you experience Europe in far greater depth, they offer more insight into Europe's cultural fabric than regular sightseeing, and are not normally available to independent travellers.



Freedom of Choice™

We understand that different travellers like different things. That's why we work with you to personalise your journey to suit your interests. Mix and match a wide selection of cultural, culinary, historical and active experiences.



Award-Winning Travel

Among numerous accolades, APT was voted Best River Cruise Operator from 2015 to 2019 by the Australian Federation of Travel Agents. We're also proud of the 98% satisfaction rating awarded by our travellers, and are committed to maintaining it.



APT Concierge

When you arrive somewhere new, the first thing you want to do is get out there and explore. But it can be difficult to know where to even start. With our personal APT Concierge App, exclusive to APT guests, you'll feel like a local wherever you are.



Lorch, Germany

15 Day Magnificent Europe

Fully Hosted Journey: Budapest to Amsterdam 14-night River Cruise

Ship A Concerto River Ship / Visit 17 places, six countries / Go For Germany's villages and the classical music capital of Vienna

Signature Experiences

- ★ Exclusive – Journey aboard the Grand Empress steam train to Esztergom (April to September departures).
- ★ Exclusive – Visit Vienna's City Palace for a cocktail party and private concert featuring classics by Mozart and Strauss.
- ★ Go beyond the gates to explore Narny Castle and enjoy morning tea.

Exclusive to PHT Guests

- Special wine and brandy tasting experience in Dürnstein.¹
- Enjoy a delicious Rudesheim coffee, which is made with brandy and sugar cubes, and topped with whipped cream.
- Private one-way home-to-airport transfer.

Day 01: Budapest, Embark Ship Welcome to Budapest! We'll meet you on arrival and transfer you to your ship. **D**

14 Nights: a Concerto River Ship.

Day 02: Budapest Enjoy a morning city tour of Budapest taking in its historic monuments, followed by the afternoon at leisure to further explore. **BLD**

Day 03: Budapest Start the day with a tour of the Budapest Citadel. After, enjoy a welcome reception at Budapest Railway Station's Royal Waiting Room before boarding the Grand Empress steam train. Later, re-board your ship and sail to Vienna (April to September departures). Departures in March and November will have additional time in Vienna. **BLD**

Day 04: Vienna Perhaps take in the city's many landmarks along the Ringstrasse, as well as St Stephen's Cathedral. Later, visit the 1,441-room Schönbrunn Palace and its gardens. Otherwise, tick another country off your list and journey to Slovakia's Bratislava. **BLD**

Day 05: Dürnstein, Melk, PHT Exclusive! Exclusive to Phil Hoffmann Travel guests, start your day with a guided discovery of Dürnstein. Enjoy some free time before your visit to Dürnstein Abbey. Here, savour

a glass of the local Grüner Veltliner or Riesling produced in the region, as well as delicious brandy. Later, choose to ride a bike through the Wachau Valley or cruise to Melk for a tour of Melk Abbey. **BLD**

Day 06: Linz, Passau Head to Salzburg to visit some of the sites featured in The Sound of Music. Or set off into the Czech Republic, where Český Krumlov awaits. Both options conclude in Passau. **BLD**

Day 07: Regensburg Explore the World Heritage-listed city centre or take a guided bike ride to the Walhalla memorial. **BLD**

Day 08: Nuremberg Perhaps journey through Nuremberg's history with its World War II sites. Or keep fit with a guided walk through the Schwarzach Valley. **BLD**

Day 09: Bamberg Join an exploration with a local expert to uncover everything World Heritage-listed Bamberg has to offer. **BLD**

Day 10: Würzburg Embark on a walk to Würzburg Residence. Perhaps travel to the fairytale town of Rothenburg. Or meet the locals with a visit to a family-owned farm. **BLD**

Day 11: Miltenberg Step ashore in Miltenberg today and set out on a guided exploration. **BLD**

Day 12: Rudesheim, Koblenz, PHT Exclusive! In Rudesheim, choose between a cable car ride or a visit to Siegfried's Mechanical Musical Instrument Museum. Afterwards, enjoy a delicious Rudesheim coffee, a beverage invented in 1957 by German chef Hans Karl Adam. This is exclusive to Phil Hoffmann Travel guests. Later, take a guided tour of Koblenz. **BLD**

Day 13: Koblenz, Andernach Cruise to Andernach and visit Narny Castle for a morning tea and piano recital in the ballroom. The afternoon will be spent sailing onwards to The Netherlands. **BLD**

Day 14: Amsterdam Arrive into Amsterdam and choose between a Canal Boat Cruise or delight in a visit to Zaanse Schans. Tonight, enjoy the Captain's farewell dinner. **BLD**

Day 15: Disembark Ship, Depart Amsterdam Sadly, the time has come to say goodbye and be transferred to the airport. **B**



Budapest City Stay add-on

Commence your journey with two nights in Budapest at the Kempinski Hotel Corvinus, including a tour of Budapest's Jewish quarter. Tour code: PHTBUD

Highlights & Inclusions

- ✓ Experiences in 14 destinations.
- ✓ Freedom of Choice Inclusions.
- ✓ A total of 41 meals and a wide range of onboard beverages.
- ✓ Expert cruise director.
- ✓ Butler, room service and laundry (select suites).
- ✓ Transfers, port charges and gratuities.
- ✓ Travel to Salzburg for a city tour or embark on a full-day journey to Český Krumlov.
- ✓ Tour the fairytale German town of Rothenburg.



BLD: Breakfast/Lunch/Dinner

Trip from **\$6,495** per person twin share

FLIGHTS INCLUDED + SAVE \$1,000 PER COUPLE*

2023 Dates and Prices (A\$) Per person twin share	Suite	Early Booking Price From*	Standard Price From
15 Days Budapest to Amsterdam (EUMCR15P)			
Mar. 29; Nov. 22	Twin Window	\$6,495	\$6,995
	Panoramic Balcony	\$9,795	\$10,295
	Twin Balcony	\$10,295	\$10,795
	Royal	\$13,295	\$13,795
May. 10, 24; Jun. 21; Aug. 16; Sep. 27	Twin Window	\$9,295	\$9,795
	Panoramic Balcony	\$12,695	\$13,195
	Twin Balcony	\$13,195	\$13,695
	Royal	\$16,295	\$16,795

*Early Booking Price includes Earlybird Savings and Early Payment Discount, for full terms & conditions see page 11.

Solo travellers add on from \$4,350, please enquire for details.

For a detailed day-by-day itinerary, up-to-date prices and Superdeal savings, visit pht.com.au

Please note: Prices listed are indicative and may not be available on all departure dates listed. Prices are seasonal and are subject to change. Prices are based on Cat. E Twin Window Suite; Cat. C Panoramic Balcony Suite; Cat. T Twin Balcony Suite and Cat. Royal Suite. See page 11 for full terms and conditions.



Magnificent Europe with Christmas Markets

Fully Hosted Journey: Budapest to Amsterdam 15 days / 14-night River Cruise

Ship A Concerto River Ship / Visit 17 places, six countries

Go For Europe's Christmas Markets



Trip from **\$6,995** per person twin share

FLIGHTS INCLUDED + SAVE \$1,000 PER COUPLE*			
2023 Dates and Prices (A\$) Per person twin share	Suite	Early Booking Price From*	Standard Price From
15 Days Budapest to Amsterdam (EUMCR15P)			
Nov. 22	Twin Window	\$6,995	\$7,495
	Panoramic Balcony	\$10,295	\$10,795
	Twin Balcony	\$10,795	\$11,295
	Royal	\$13,795	\$14,295

*Early Booking Price includes Earlybird Savings and Early Payment Discount, for full terms & conditions see page 11. Solo travellers add on from \$4,700, please enquire for details.

For a detailed day-by-day itinerary, up-to-date prices and Superdeal savings, visit pht.com.au

Please note: Prices listed are indicative and may not be available on all departure dates listed. Prices are seasonal and are subject to change. Prices are based on Cat. E Twin Window Suite; Cat. C Panoramic Balcony Suite; Cat. T Twin Balcony Suite and Cat. Royal Suite. See page 11 for full terms and conditions.

Magnificent Europe

Prague to Paris 21 days / 6-night Classic Journey + 14-night River Cruise

Ship A Concerto River Ship / Visit 22 places, eight countries

Go For The city of light and medieval Prague



Trip from **\$10,795** per person twin share

FLIGHTS INCLUDED + SAVE \$1,000 PER COUPLE*			
2023 Dates and Prices (A\$) Per person twin share	Suite	Early Booking Price From*	Standard Price From
21 Days Prague to Paris (EUMCRPP21)			
Mar. 26; Nov. 19	Twin Window	\$10,795	\$11,295
	Panoramic Balcony	\$14,095	\$14,595
	Twin Balcony	\$14,595	\$15,095
	Royal	\$17,595	\$18,095
May. 7, 21; Jun. 18; Aug. 13; Sep. 24	Twin Window	\$13,795	\$14,295
	Panoramic Balcony	\$17,195	\$17,695
	Twin Balcony	\$17,695	\$18,195
	Royal	\$20,795	\$21,295

*Early Booking Price includes Earlybird Savings and Early Payment Discount, for full terms & conditions see page 11. Solo travellers add on from \$6,250, please enquire for details.

For a detailed day-by-day itinerary, up-to-date prices and Superdeal savings, visit pht.com.au

Please note: Prices listed are indicative and may not be available on all departure dates listed. Prices are seasonal and are subject to change. Prices are based on Cat. E Twin Window Suite; Cat. C Panoramic Balcony Suite; Cat. T Twin Balcony Suite and Cat. Royal Suite. See page 11 for full terms and conditions.

Signature Experiences

- Exclusive – Visit Vienna's City Palace for a cocktail party and private concert featuring classics by Mozart and Strauss.
- Go beyond the gates to explore Narny Castle and enjoy morning tea.

Trip Overview

Day	Destination
01-02	Budapest – Hungary
03-04	Vienna – Austria
05	Dürnstein, Melk – Austria
06	Linz, Passau – Germany
07	Regensburg – Germany
08	Nuremberg – Germany
09	Bamberg – Germany
10	Würzburg – Germany
11	Miltenberg – Germany
12	Rüdesheim, Koblenz – Germany
13	Koblenz, Andernach – Germany
14-15	Amsterdam – The Netherlands

Highlights & Inclusions

- Experiences in 14 destinations.
- Freedom of Choice Inclusions.
- A total of 41 meals and a wide range of onboard beverages.
- Expert cruise director.
- Butler, room service and laundry (select suites).
- Transfers, port charges and gratuities.
- Visit Christmas markets in Bamberg, Nuremberg, Vienna and Budapest.

Signature Experiences

- Exclusive – Spend the day at Chateau Jemniště with lunch and a private tour.
- Exclusive – Visit Vienna's City Palace.
- Encounter French elegance at the Palace of Versailles with lunch at Ore Restaurant.

Trip Overview

Day	Destination
01-03	Prague – Czech Republic
04	Prague – Czech Republic, Velke Bilovice, Budapest
05-06	Budapest – Hungary
07	Vienna – Austria
08	Durnstein, Melk – Austria
09	Linz – Austria, Passau – Germany
10	Regensburg – Germany
11	Nuremberg – Germany
12	Bamberg – Germany
13	Wurzburg – Germany
14	Miltenberg – Germany
15	Rudesheim, Koblenz – Germany
16	Koblenz, Andernach – Germany
17	Amsterdam
18	Ghent – Belgium, Paris – France
19-21	Paris – France

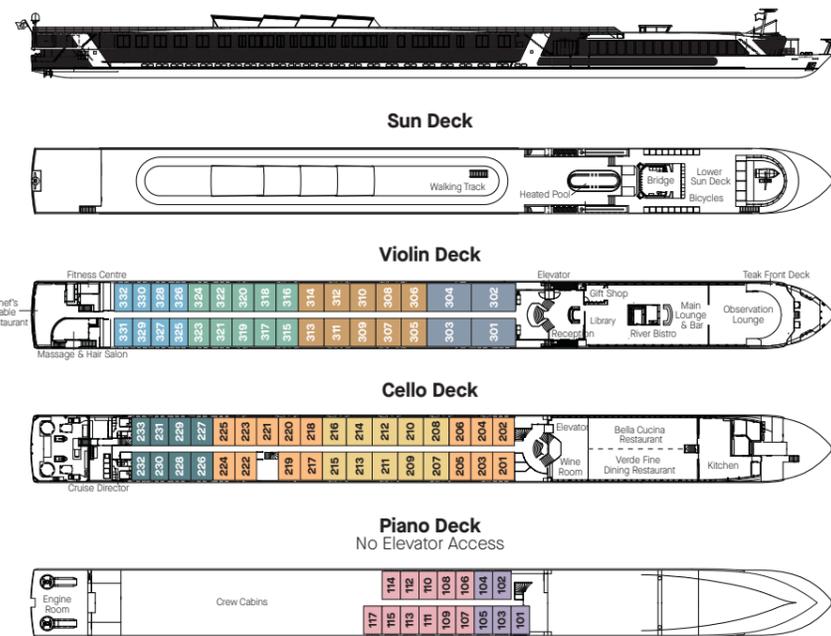
Highlights & Inclusions

- Experiences in 20 destinations.
- Freedom of Choice Inclusions.
- A total of 53 meals and a wide range of onboard beverages.
- Expert tour and cruise directors.
- Butler, room service and laundry (select suites).
- Transfers, portage, port charges and gratuities.
- See Prague's Charles Bridge and Old Town Square on a tour.
- Enjoy dinner and a cabaret show at the Lido de Paris.

Deck & Suite Plans

Concerto River Ships

MS AmaVenita / MS AmaReina



Technical Data
Ms AmaVenita – Launched 2015 | MS AmaReina – Launched 2014
 • Length: 135m • Width: 11.4m • Suites: 81 • Max. Passengers: 162 • Crew: 51 • Home Port: Basel

Twin Window Suite

Categories: E and D



160 sq. ft./14.9 sq. m.

Panoramic Balcony Suite

Categories: C and B+



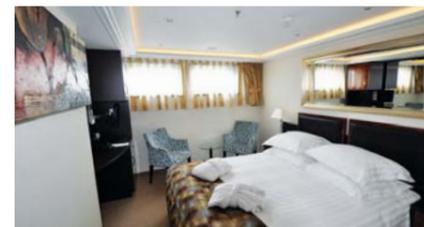
170 sq. ft./15.8 sq. m.

Twin Balcony Suite

Categories: T and T+



210 sq. ft./19.5 sq. m.



Please note deck and suite plans are indicative only and may vary from ship to ship. On the MS AmaReina, suite 302 measures 290 square feet and does not feature a bath tub.

Terms & Conditions

The following terms and conditions ("booking conditions") form the basis of your contract with Australian Pacific Touring Pty Ltd ("APT", "we" or "our") and Phil Hoffmann Travel (PHT). Please read them carefully as they set out your and our respective rights and obligations. By asking us to confirm your booking, we are entitled to assume that you have had the opportunity to read and have read these booking conditions, that you agree to them and that you agree to them applying to your holiday arrangements that you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you. References in these booking conditions to your "holiday package" are references to the tour or cruise package you have booked with APT. References to "excursions" are references to short trips or tours included or available as part of your holiday package.

For full terms and conditions, please refer to our website www.aptouring.com.au/legal/general-information-conditions

Governing law

These booking conditions are governed by the law in force in Victoria, Australia.

BEFORE YOU BOOK

Prices – Deposits – Discounts – Payments

Prices listed in this brochure are valid at the time of publication but are subject to change. They may be varied by advertising or special offers, or changed after the publication date for any reason, including without limitation, to cover changes in government taxes and charges, exchange rate variations, fuel surcharges, airline charges, a force majeure event or other material increases by suppliers. Prices will be confirmed at time of booking and honoured for up to seven days. Once the security deposit is paid the price will be guaranteed.

A \$1,000 security deposit per person, per holiday package is required within seven days of booking confirmation. Deposit requirements may vary when booking a special offer. Final payment of the balance of your holiday package price is due 100 days prior to departure unless stated in the terms of a special offer. APT reserves the right to cancel any ticket or booking or, refuse to honour any price or carry any passenger where any payment has not been received by APT within the specified time. All fares and charges are in Australian currency. Payment in full is required at time of booking for reservations made less than 100 days before departure from Australia or New Zealand. If APT is unable to confirm your reservation, all monies will be refunded.

Included in Holiday Package Price

All coach and travel, accommodation, airfares (if indicated in individual itinerary), gratuities, airport transfers on the first and last day, sightseeing, specified excursions, meals, admissions, port charges and the services of a Cruise or Tour Director as stated in your itinerary. APT river cruises in Europe also include complimentary beverages served on board your river ship (French Champagne, premium spirits and selected wines are not included). Complimentary beverages are not available during city stay excursions.

Not Included in Holiday Package Price

Airfares (unless stated), airport taxes, laundry (unless stated), passport and visa fees, food not on the regular table d'hôte menu, drinks may or may not be included as indicated in your itinerary, excess baggage, fuel surcharges and gratuities not specified in your itinerary.

Gratuities

Gratuities on board your cruise, shore excursions and land extensions are included within the tour price. Gratuities cannot be redeemed for cash.

Phil Hoffmann Travel Tour Escort

A Phil Hoffmann Travel tour escort is subject to a minimum number of passengers travelling on each date from Adelaide. If the minimum number is not met, groups may travel without a Phil Hoffmann Tour Escort. Phil Hoffmann Travel reserve the right to revise pricing should minimum numbers not be met. Phil Hoffmann Travel tour escort will travel on pre and post cruise city stays once minimum numbers are reached. If minimum numbers are not reached, city stays can be unescorted by a Phil Hoffmann Travel tour escort.

Phil Hoffmann Travel Exclusives

The Phil Hoffmann tour exclusives are subject to a minimum number of passengers travelling on each departure from Adelaide for it to run. If minimum numbers are not met, Phil Hoffmann Travel reserve the right to reprice.

Health and Fitness

A good level of fitness and health is required to participate on APT's holiday packages. It is your responsibility to advise APT of any pre-existing medical conditions that may affect the normal conduct of a holiday package and the enjoyment of other passengers. APT is not liable for any injury, illness, or loss of enjoyment which could have been reasonably prevented had we been made aware of a pre-existing condition and been provided an opportunity to review it. We will not be responsible for any costs associated with cancellation penalties or the return of passengers from a tour, and a refund for lost touring cannot be claimed.

Superdeals, Fly Deals and Special Offers

A limited number of Superdeal offers are available on all itineraries. All Superdeal offers are available until 31 May 2022 unless sold out prior. Superdeal offers may be withdrawn at any time. Only one Superdeal offer per person applies and cannot be combined with any other offer, unless specified. For full terms and conditions relating to any SuperDeal, Fly Deal or Special Offer on your booking, please go to: aptouring.com.au/specialdeals

Other Special Offers

Special Deals and Special Offers other than those advertised in the brochure may be promoted by APT after the brochure is released. These new special deals/offers do not apply to existing bookings unless otherwise stated.

BOOKING & PAYING FOR YOUR HOLIDAY

Airfares

Air travel is arranged with independent airlines. APT will arrange air travel as advertised in connection with your holiday package. All airfares are subject to flight and booking class availability. Airfares will be booked and ticketed upon receipt of your deposit to avoid price or

tax increases. Airport taxes vary for each departure point and routing of airline. Airline schedules are subject to change without notice. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. APT is not liable for delays or disruptions of air travel. Once tickets are issued APT will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

Travel Insurance

Travel Insurance is not included in your holiday package. You are required to purchase comprehensive travel insurance at the time of booking that includes (without limitation) coverage for the cost of your holiday package, medical expenses, loss of luggage, cruise and land content and airfare charges that may occur due to cancellation, impossibility of performance or other frustration, disruption, loss of deposit or strikes, and provide a copy to us.

Credit Card Surcharges

If you pay APT by credit or debit card, surcharges will apply. In the case of credit cards a surcharge of between 1% and 3% (depending on the card used), will be added to the tour price. In the case of debit cards a charge of 0.5% will be added to the tour price.

IF YOU WANT TO CHANGE OR CANCEL YOUR HOLIDAY

Changes or Additions to Your Holiday

If you want to change any part of your holiday arrangements after the invoice has been issued, we will do our best to make the change, but it may not be possible. Any request for changes must be made in writing by the person who made the original booking, or his or her travel agent. If it is possible to make the change, it will be subject to an administration charge and payment of any further costs incurred as a result of the change.

Cancellation Policy

For all holiday packages in this brochure, the following APT cancellation fees will apply:

Days of Notice Prior to Departure	Fee Per Person
100 days or more	Loss of deposit
99-61 days	50% of holiday package price
60 days or less	100% of holiday package price

All cancellations must be received in writing by APT and are not effective until this notification has been received. If your holiday has commenced, 100% of the full holiday package price is charged. There is no refund for unused services or if portions of the holiday package are missed. Additional cancellation fees may also be charged in respect to accommodation reserved outside the holiday package dates. These cancellation fees are in addition to any fees that may be levied by APT and your travel agent (if any). You acknowledge that the amounts estimated under the Cancellation Policy are reasonable and represent a genuine pre-estimate of APT's loss and are otherwise reasonably necessary to protect the legitimate interests of APT. If you request changes after APT has issued your documents, APT may charge you an administration and processing fee of \$70 per person in addition to any applicable cancellation fees.

Cancellation of Ticketed Airfares

An APT cancellation fee of \$50 per person applies for ticketed airfares, in addition to any airline cancellation fees that are applicable.

Changes to Ticketed Airfares

If you wish to amend the date or routing on your ticketed air booking, an APT amendment fee of \$30 per person for the first change and \$85 for any subsequent changes will be charged in addition to airline change fees and additional taxes that are applicable. If you wish to amend an already issued Singapore Stopover package, a \$30 per person APT change fee will apply along with any applicable airline fees. If, for any reason, a name change to a ticketed Airfare is required, a \$125 per person name change fee will apply for every change in addition to any applicable airline fees.

IF WE NEED TO CHANGE OR CANCEL YOUR HOLIDAY

If we change or cancel your holiday before your departure, APT endeavours to provide you with all the services confirmed to you at the time of your booking. However, we plan arrangements a long time in advance of your departure date using independent suppliers such as airlines, hotels etc., over whom we have no direct control. On occasions changes do have to be made, and APT reserves the right to cancel or amend holiday packages/excursions accordingly. All tours require a minimum number of bookings in order to be financially viable and to have a pleasant group atmosphere. In the event adequate numbers cannot be achieved, it may be necessary to cancel a scheduled departure and offer the nearest possible alternative date (or a refund of the monies paid for arrangements made by APT).

Brochure Accuracy

APT has endeavoured to ensure the information given in this brochure about accommodation, itineraries etc., is correct to the best of its knowledge at the time of going to print. However, advertised descriptions, facilities and prices may change after publication. We recommend you confirm the details of your chosen holiday package at the time of booking. APT will endeavour to notify you of any significant changes prior to your departure.

Flight Changes

The flight timings shown in our brochure, on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. Flight timings are set by airlines and affected by events outside our control. Scheduled and charter flight timings, and days of operation are also subject to change. APT will advise you of any significant changes as shown on your flight tickets. Any change in the identity of the airline, flight timings or aircraft type (if advised) will not entitle you to cancel or change to other arrangements without paying any applicable cancellation fees except where specified in these booking conditions.

Force Majeure

Force Majeure event means the occurrence of an event that is beyond APT's reasonable control and which could not have been reasonably prevented by APT, which includes, but is not limited to:

(a) war, armed conflict, criminal damage, riot, civil strife, industrial dispute, terrorist activity or the threat of any such acts; (b) natural disaster (including but not limited to flooding, fire, earthquake, landslide), adverse weather conditions, high or low water levels; (c) nuclear or other industrial accident causing environmental pollution or contamination; or (d) change in law, meaning, enactment, amendment (including repeal) in the law or administration of any law in Australia or any jurisdiction or territory relevant to the booking contract, which includes changes in statute, regulation, determination, by-law, declaration, license and the common law as applicable from time to time, including changes or amendments in regulations or access to services, sites or countries caused by declared epidemic or pandemic events.

Termination of Booking Contract or Change of Travel Arrangements due to Force Majeure

If APT, in its reasonable opinion, considers that any Force Majeure event prevents APT (whether directly or through its employees, contractors, subcontractors and agents) from lawfully or safely providing any products or services subject of the booking contract with you, APT may immediately by written notice: (a) terminate the booking contract (in whole or in part); or (b) change your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs.

Limitation of Liability in the Event of Force Majeure

In the event that APT cancels or changes your travel arrangements in any way due to a Force Majeure event, APT will not be liable to you in contract, tort, statute or restitution for any loss (including, but not limited to, loss of deposit or purchase price and loss of enjoyment), damage, costs, charges, expenses or injury resulting from or in connection with (whether directly or indirectly): (a) the cancellation or change to your travel arrangements; or (b) the Force Majeure event. APT is not liable to refund any part of the deposit or purchase price paid by you if APT subsequently changes or cancels your travel arrangements in connection with a Force Majeure event. Force Majeure events are unpredictable and beyond APT's control. As you are required to purchase travel insurance to adequately protect yourself against these risks, your policy needs to respond to these risks. You acknowledge and accept that these terms are reasonably necessary to protect the legitimate interests of APT based on expected non-recoverable costs and expenses to be incurred by APT, including but not limited to overhead expenses and works or services performed personally by APT, leading up to the commencement of the holiday package, alternatively prior to the Force Majeure event.

COVID-19 Requirements

Before booking and before you travel, ensure that you check the latest Government travel requirements and APT updates which include the on board protocols (which will be available on APT's website at www.aptouring.com.au/about-us/travel-updates) which will set out the obligations which apply to customers departing on tours. This may include obtaining proof of negative test results prior to embarkation, completion of health questionnaire, mask wearing, requirement to isolate if COVID-19 symptoms present during tour and removal of passengers from the tour if deemed necessary by medical staff. Compliance with the travel requirements and APT updates is mandatory and anyone refusing to comply can be denied access to the tour or removed from the tour at APT's absolute discretion. For tours departing 01 January 2022 onwards, proof that you are fully vaccinated with a Government approved COVID-19 vaccine will be required for each passenger before the commencement of the tour. Fully vaccinated means that there has been at least 14 clear days (not including the date of vaccination) from the second dose in a 2-dose series of vaccines before the date of departure. If Government guidelines are published which recommend a booster dose of any approved COVID-19 vaccination, the reference to fully vaccinated will only apply if a passenger has had a booster dose no earlier than 9 months and no sooner than 14 days prior to departure of the tour.

ON HOLIDAY

Disruption to Cruising & Itinerary Arrangements

Itineraries are intended as a guide only and are subject to alteration without notice. Alterations may be necessary for various reasons including, without limitation, road, river or weather conditions, strikes or other reasons beyond APT's reasonable control. If conditions render any routes unsafe for navigation, APT reserves the right to provide alternative services including, but not limited to, accommodation on the docked ship or substitute land arrangements. Under normal river conditions, itineraries will operate as far as possible as detailed in this brochure. However, sometimes for reasons beyond our control, it may be necessary to make alterations to your itinerary. For example, without limitation, if there is a water level problem on a river or canal, it may be necessary to operate part of the itinerary by coach and alternative sightseeing may be included. APT will not be liable for any direct or indirect costs that you incur as a result of any event or other factor beyond our control which necessitates a change in your itinerary. Additionally, you are not entitled to any refund for any alterations to your itinerary that are caused or contributed to by any flood or water level events or such other events which are beyond our control. Where disembarkation is necessary, services such as Wi-Fi and complimentary all-day beverages cannot be provided. APT cannot guarantee exact arrival and departure times for carriers and operators used by APT and APT will not be liable for failure to make connections with any other services or attractions beyond its control.

GENERAL INFORMATION

Maps Within This Publication

Note that maps may not be to scale.

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